

## IPD Ultera 9 Dashboard Module Release Announcement

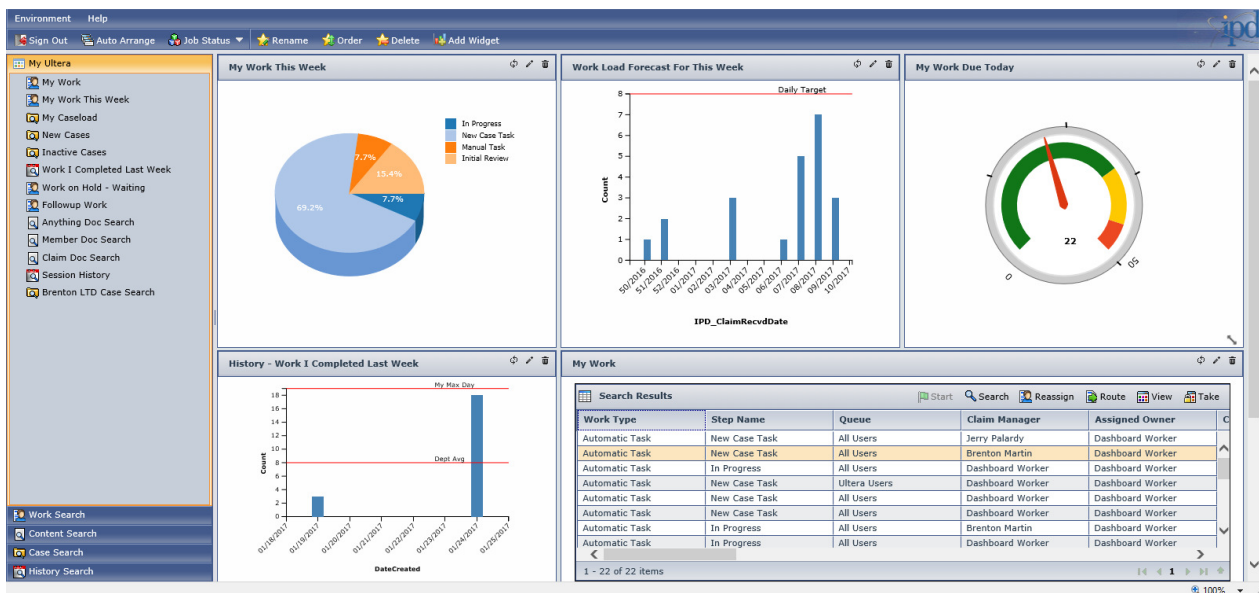
Image Process Design, LLC (IPD), a leading provider of process automation solutions announces the release of the Ultera 9 Dashboard Module, an optional module that extends the capabilities of Ultera 9. The Ultera 9 Dashboard Module builds upon IPD's 26 years of experience serving leading insurance and financial service organizations with solutions that transform how work is accomplished through process automation, content and data aggregation, process automation and an enhanced end user experience. Ultera 9 accelerates time to value by utilizing recognized industry practices, domain expertise and the intelligent application of proven software and automation available through IPD and IBM.

The Ultera 9 Dashboard Module can significantly increase an organizations performance where Ultera 9 is in use by:

- Increasing visibility into work in process allowing stakeholders to take actions necessary to achieve optimal results
- Reducing time compiling data and assembling reports
- Increasing transparency and accountability

The Ultera 9 Dashboard Module may be deployed with Ultera 9 on-cloud or on-premise.

Ultera Dashboards provide simple, yet powerful controls that enable end users, supervisors and managers the means to view relevant activity data and take action, as needed. Dashboards present critical process-specific data, graphically in real-time.



Key Ultera 9 Dashboard Module features include:

- **Easy to Create and Manage** – Intuitive wizard-based tools aid end users to configure a tailored dashboard based on work assignment, role and personal preferences. Ultera 9 Dashboards also may be configured to serve as an end users main landing page, providing a visual overview of current work assignments and priorities. Using intuitive drag and drop capabilities, end users can reconfigure the dashboard layout based upon their personal preferences. In addition, users

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can easily add or delete dashboard widgets as work assignments dictate. Configured dashboards may be saved for future use.

- **Various Presentation Options** – Work and case activity information is graphically presented using a portfolio of selected widgets. Available widgets support various ways to graphically present activity data, including gauges, bar charts, pie charts and data grids. Ultera users are free to select widgets they believe are most informative given the nature of work and associated information being viewed, including case, task, content or history records, including session history and daily productivity.
- **Controlled, Consistent Access to Data** – The Ultera 9 Dashboard Module is fully integrated with Ultera 9 and benefits from the same role-based permissions and controls. Adjustments to security provisions are made once and applied to both Ultera 9 and the Ultera 9 Dashboard Module. Dashboards may be configured based on role, providing consistent use across an organization by administrative users, supervisors, managers and executives.
- **Actionable Data** – The Ultera 9 Dashboard Module provides end users the ability to view select, relevant information and act on information (e.g., work, case, content and history). End users may readily view and manage inventory levels, service level agreements, milestones and data thresholds. They may use a dashboard to determine the volume of work to be processed and may select work processed for the day, past week or a specified time period. In addition to traditional dashboard widgets, Ultera 9 Dashboards contain powerful grid widgets that enable end users to further sort results, and most importantly, take action. Grid widgets enable end users to immediately Route, Reassign, View/Lock, or Print results from the dashboard page and avoid lengthy data drill-downs.

To learn more about IPD's Ultera 9 product, please refer to the Ultera 9 Product Release Announcement available at: [www.ipdsolution.com/uploads/4/7/3/6/47364121/ultera\\_9\\_release\\_announcement.pdf](http://www.ipdsolution.com/uploads/4/7/3/6/47364121/ultera_9_release_announcement.pdf)